
REDUCE ERRORS AND SAVE MONEY THIS CHRISTMAS WITH FREE INTEGRATION WITH BOOKNET & TYRO CALL 1 300 788 482 or e-mail info@mpsystems.com.au

Merchant Payment Systems an independent consultant within the payment industry has partnered with Tyro Payments and UniLink Data Systems to offer Leading Edge Book Members FREE INTEGRATION with their Bookshop Management Software System BookNet and Tyro's existing EFTPOS system.

The main benefit of integration is that it removes the need to manually enter the purchase amount into terminal, thereby preventing keying errors and reducing time to process transactions.

A bookstore with a turnover of \$500,000 will process approximately 12,000 credit and debit transactions each year. At an error rate of 1 in 100 this would equate to 120 at risk transactions and potentially thousands of dollars cost to the merchant, not to mention the reconciliation issues that stem from keying mistakes.

In addition other integration benefits with Tyro include

1. Integrated EFTPOS **without any set up fees.**
2. the industry's fastest transaction time over existing broadband connections sub 4 seconds
3. eliminates goods being handed over, if card transaction is declined
4. reduced **reconciliation** effort
5. reduces internal fraud opportunity
6. integrated receipt for the customer
7. on line real time reporting
8. low merchant fees

AUSTRALIAS OLDEST BOOKSHOP ADOPTS AUSTRALIAS NEWEST TECHNOLOGY

Integration is a major benefit for merchants, staff and customers alike according to William Cassidy Operations Manager at Birchalls in Tasmania Birchalls has the distinction of being Australia's oldest bookshop opening for business in November 1844 and has 5 outlets state-wide.

"MPS completed an analysis of what we were paying for EFTPOS and how MPS could save us money and allow us to integrate our EFTPOS terminals within our Bookshop Management Software (BookNet by UniLink Data Systems). The evident cost savings and other benefits, such as the elimination of keying errors, lead to the integration with the Tyro Eftpos terminals.

The Xenta terminals from Tyro are fast and easy to use. For three weeks we used them as 'standalone' EFTPOS machines. Setting up the terminals was extremely easy it was simply a case of plug in and away they go. One of the best features of using Tyro is the reporting facility available on their website. Where a bank might charge a fee for a transaction report, this information is available live on the Tyro website and can be downloaded in various file formats a feature with which our accounting staff are extremely happy.

When the time for integration came around MPS arranged for the UniLink Data Systems support staff to call me. Using Ultra VNC one of the support staff worked through the process of integrating the terminal and point of sale program. After this and with the help of some very clear instructions provided by Unilink, I have now integrated all of the terminals The use of integrated EFTPOS from Tyro and Unilink is working well. I'm very pleased with our decision to switch to Tyro and look forward to the future".

William Cassidy
Operations Manager
birchalls

IMPORTANT NOTICE – TO ALL BOOKNET USERS MAKING THE CHANGE TO TYRO INTEGRATION

Please assist us to ensure that your TYRO integration is successful by completing the following:-

1. Pre-Integration Checklist
2. Scheduling of Integration with the UniLink Support Team

Pre-Integration Checklist

- MINIMUM REQUIREMENTS for PLATFORM/SOFTWARE**
 - All PC's to be integrated must be running XP Professional or higher
 - BookNet Version 2007.1 or greater
- REMOTE ACCESS**
 - Remote Access must be available to each PC requiring the Integration
- TYRO PINPADS - Installed and running in a stand-alone mode for at least 7 days**
 - *This is a very important phase for the integration, as it will ensure the speed and reliability are acceptable at the bookshop. We request that each store has tried all types of cards accepted on each Pin pad, even if this means processing a 'dummy' transaction for each card type. This should ensure that when the change is made to integration there are no unexpected issues. Should you encounter any issues with the Pin pads at this stage, please contact TYRO support on 1300 966-639*

** Please note**

If ONE OR ALL of the above items has not been completed, this may delay the installation.

Scheduling of the Integration with the UniLink Support Team

Once the above checklist has been completed, please contact Heather from the UniLink Support Team on 03 9809 6600, press 1 for support to organise the scheduling. Heather will need to know the following in order to schedule an installation date/time:-

1. Above Check list has been completed
2. Number of TYRO Terminals
3. Number of POS Terminals
4. Confirm postal address for additional Software CD

Once the installation has been scheduled, Heather will confirm as follows:-

1. An OPEN support ticket will be emailed confirming dates, times etc and will be closed upon completion
2. A CD with the additional software will be posted to your bookshop. This CD must be available on the day of installation

Additional Installation Information/Requirements:-

- The TYRO installations will take approx 30 - 40mins per PC during this time, the PC will not be able to be used

We will require a Bookshop staff member to be available to assist with this process, with our instruction they will need to complete tasks such as Pin pad initialisation, printing etc

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