



Tyro Terminal Return Instructions

Dear Merchant,

To facilitate the return of your terminal, we have set up a convenient and secure process. In order to avoid further rental or replacement charges, please return the terminal to Tyro within five business days.

Just follow these easy steps:

1. Package the terminal securely (preferably in the original box and packing material)
2. Place the packaged terminal in the AAE courier satchel provided.
3. Complete the sender details on the AAE consignment note.
4. Call AAE on 131213 to book a pick up (Monday – Friday 8am-5.30pm)
5. Quote Tyro Account Number **2962245** and the delivery address:

Tyro Payments
Level 1
125 York Street
Sydney NSW 2000

We thank you for your help in returning the terminal. If you have any questions, please call Tyro Support on 1300 966639 option 2.

Kind regards,

Tyro Support Team

MoneySwitch Ltd
t/a tyro payments
abn 49 103 575 042

125 york street
sydney nsw 2000
p+61 2 8907 1700
f+61 2 8907 1777
h+1 300 966 639
www.tyro.com