



Tyro EFTPOS

International Credit Card Transactions with DCC

What is Dynamic Currency Conversion (DCC)?

Businesses that have already registered for Dynamic Currency Conversion (DCC) can offer their international clients the choice of paying in Australian dollars or in their home currency. Tyro terminals offer DCC for most international credit cards.

If the customer chooses to use the DCC feature, the transaction amount will be displayed on the receipt in AUD as well as in the chosen foreign currency and the applied exchange rate will be noted.

How to activate DCC?

DCC functionality must first be set up on the Tyro EFTPOS terminal; please call Tyro Support 1300 966 639.

Once the terminal has been remotely upgraded with the DCC functionality, you **must** change its settings to activate DCC:

MENU > Settings > Currency Support > choose Enable > OK

The terminal will now offer DCC.

How to process a Credit Card Transaction with DCC?

- Swipe card
- Select account type – CR
- Enter purchase amount, press OK
- Process in <foreign currency>? Select YES or NO
- Display shows foreign currency amount and rate, Select OK
- Display shows amount in <foreign currency> OR in <AUD>
- Enter PIN or sign
- Processing request in <currency>. Wait
- PIN: Approved. Print customer copy? Select YES or NO
- PEN: Approved with signature – signature OK? Select YES or NO
- Print customer copy? Select YES or NO

The following will appear on the receipt:
Purchase amount in AUD, exchange rate and total in foreign currency.

How to refund a Credit Card with DCC?

- Press REFUND
- Enter admin password, select OK
- Swipe card
- Select account type – CR
- Enter amount, select OK
- Display shows: Was the original transaction in <foreign currency>? Select YES or NO
- If YES, display shows: Enter in <foreign currency> amount
- Enter amount and select OK
- Proceed with refund? (display shows amount in AUD and other currency) Select YES or NO
- Processing request, please wait
- Approved with signature. Signature OK? Select YES or NO

The following will appear on the receipt:
Purchase amount in AUD, exchange rate and total in foreign currency.

Dial Tyro Support 1300 966 639