



Tyro EFTPOS

Connectivity Requirements

How do the EFTPOS Terminals connect to Tyro?

In this document you will find technical information on the different ways your Tyro EFTPOS terminal can connect to Tyro Payments.

Please read this document in conjunction with the “Tyro EFTPOS Set up Guide”.

Connecting via GPRS

Both the XENTA and XENTISSIMO EFTPOS terminals can connect to Tyro via the Internet wirelessly, using GPRS.

In that case no changes to your network are required. If you have sufficient coverage in your area, simply turn on the terminal.

Connecting via WiFi

Both the XENTA and XENTISSIMO EFTPOS terminals can connect to Tyro via the Internet wirelessly, using WiFi.

WiFi Network Configuration

Ensure your network is configured as follows:

- DHCP is enabled.
- Check that security settings on the network will not prevent the terminal from connecting to Tyro. Refer to www.tyro.com/connectivityrequirements for firewall and proxy settings.

Plug in the power cable. If the terminal does not connect, visit www.tyro.com/selftest to confirm that your network is configured correctly.

Connecting via Ethernet

Only the XENTA EFTPOS terminals can connect to Tyro using Ethernet.

If Ethernet Port is available

Use the Ethernet cable to connect the Tyro EFTPOS terminal to an available port.

If Ethernet Port is not available

You will need to install a network switch in case the existing Ethernet port is already in use or not available .

Ask your IT technician to run an Ethernet cable and port at the site where you want to install your Tyro EFTPOS terminal.

Ethernet Network Configuration

Ensure the network is configured as follows:

- DHCP is enabled.
- Check that security settings on the network will not prevent the terminal from connecting to Tyro. Refer to www.tyro.com/connectivityrequirements for firewall and proxy settings.

Plug in the power cable. If the terminal does not connect, visit www.tyro.com/selftest to confirm that your network is correctly configured.

Problems?

If your Tyro EFTPOS terminal is not connecting after following all the instructions above call Tyro Support.

Dial Tyro Support 1300 966 639