



Tyro EFTPOS

Standard Settlement Service

Payment Instructions

Tyro submits the payment instructions for the previous day's transactions to the merchants' nominated transaction banks in a file at 10am on banking days via the Australian Bulk Electronic Clearing System (BECS). The value date for the funds is the current day.

Non-banking days (Weekends and Public Holidays) are submitted along with the next banking day's transactions. For instance, Saturday and Sunday's transactions are submitted along with Monday's transactions on Tuesday mornings.

Occasionally, unusual transaction behaviour will trigger the anti-fraud systems and cause a need to review transactions. This may delay the payment instruction for an individual merchant until the next BECS submission at 4pm, with the value date for the funds still the current day.

Funds to Merchant's Account

The merchant's transaction bank decides when to post the funds to the merchant's account and when to make the funds available for use by the merchant. This may vary from bank to bank.

According to the BECS rule, the transaction bank has to give value for the current day. However, we had complaints by some of our merchants that their transaction bank would make the funds only available one day later.

We have complained to the Reserve Bank of Australia about this behaviour that we consider anti-competitive, because it bundles the transaction account with the acquiring, penalising merchants that choose a different acquirer.

The Reserve Bank of Australia has requested from the Australian banks to migrate from the overnight settlement between each other to a same day settlement. This would address those legitimate complaints.

In the meanwhile, a merchant should challenge his transaction bank regarding the settlement delay. If repudiated, as we expect it to be the case with medium to small enterprises, we hope that our superior solution in terms of speed, availability, security and integration compensates for the day of settlement delay caused by the transaction bank.