

TYRO PAYMENTS CUSTOMER SERVICE SURVEY

1. Please describe your business.

2. How did you find the process of signing up with Tyro Payments?

Excellent Good Average Poor

Please comment: _____

3. How did you find the implementation process?

Excellent Good Average Poor

Please comment: _____

4. How well does the Tyro solution meet your expectations?

5. What have been the main benefits of switching to Tyro Payments?

6. Would you recommend the Tyro EFTPOS solution to other businesses and why?

7. Occasionally we publish customers feedback on our website (www.tyro.com/merchants).
Would you agree to your comments being published? If so, please give us your consent.

Business Name: _____ Position: _____

Name: _____ Signature: _____

8. What can we do differently to improve our service to you?



Please fax your response to Tyro Payments at 02 8907 1777.
Thank you for taking the time to complete this survey.

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