



11 July 2008

We are now remotely upgrading all Tyro EFTPOS terminals to version 08.11.02 with the following new features and benefits:

All merchants

- Visa/MasterCard cardholders can choose to authorise their transaction with a PIN.
- You can now assign a unique ID to each terminal for reporting purposes. Notify Tyro and we will update the back office system. Terminal info receipts will include ID. On the merchant portal, terminals will be listed by ID and can be viewed separately.

If you require Tipping

Tipping is now available on Tyro terminals. To enable Tipping on your terminal, go to MENU >Settings >Tipping >choose "Standard" >OK.

- If Tipping is enabled, each transaction will take the form of a pre- authorisation. An incomplete receipt will print for the customer to complete and sign. To complete the transaction go to MENU >Tip Completion and follow the prompts.
- To check incomplete transactions, go to MENU >Tip Report. The terminal will print a report of all incomplete transactions.
- At the daily auto-settle time, the terminal will settle all incomplete transactions for the pre-authorized amount excluding tip. Tips cannot be added after settlement has occurred. Tip completion must occur before auto-settle or before conducting a manual settle.

If you have integrated IP EFTPOS

The terminal menu is automatically modified to support the integrated process. However, if the POS fails, the terminal menu can be resuscitated and you can revert to the stand-alone process. To conduct a transaction, press Menu on the keypad >Transactions >Purchases, Refunds or Moto and follow prompts.

We will continue to keep you informed of upgrades to the Tyro terminals. Please contact Tyro Support on 1300 966 639 if you have any questions.

Have a great day!

The Tyro Team