

- Second glitch in a month to affect ANZ

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A MINOR glitch has left potentially thousands of shoppers across Australia unable to purchase items from stores using ANZ Eftpos machines.

The problem occurred at 1.40pm and lasted for just over an hour.

An ANZ spokesperson said: "we experienced a degraded service on some of our communication links for a short time this afternoon, which resulted in a small number of Eftpos transactions timing out."

Services have now been restored.

It's the second glitch in a month to affect ANZ.

Earlier this month the bank **disabled the eStatements function of its internet banking**

(<http://www.news.com.au/money/banking/anz-estatement-fix-could-take-weeks/story-e6firmcr-1226223245377>) after a security magazine alerted it to a technical glitch that allowed anyone who accesses a web browser's history to retrieve activity statements.



Some ANZ customers were unable to use Eftpos to pay for their shopping this afternoon. Picture: Jim Trifyllis
Source: The Daily Telegraph

It's not the only big bank to have experienced technical issues this year. Glitches involving the **Commonwealth Bank** (<http://www.news.com.au/national/angry->

[customers-slam-commonwealth-bank-meltdown/story-e6frfkvr-1226222283864](http://www.news.com.au/money/banking/anz-efpos-glitch-leaves-shoppers-across-australia-unable-t...)) , **Westpac** (<http://www.news.com.au/money/banking/technical-glitch-hits-nab-services/story-e6frfmcr-1226119159672>) and **NAB** (<http://www.news.com.au/money/banking/technical-glitch-hits-nab-services/story-e6frfmcr-1226119159672>) have all caused frustration for customers.

In March, a **system outage** (<http://www.dailytelegraph.com.au/computer-glitch-hits-cba-customers/story-fn7ki14e-1226014181119>) resulted in up to 40 ATMs dispensing large sums of cash to customers without funds.

- *With news.com.au*

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