

DIRECT DEBIT REQUEST FORM

ECOM.ASR.S.30.10.2025



! This form should be electronically completed and signed by any listed director/s on the Tyro account. Please email the signed form from a listed Director's email with all other listed director's copied in. The form should be returned to **cs@tyro.com**. Note, this form is valid for 3 months from the date of signing.

1 CURRENT ENTITY DETAILS

Legal Entity Name

(Please ensure this matches the entity name per the ABR website)

ABN

(Please ensure this is 11 digits)

Merchant ID(s)

To find your Merchant ID on your Tyro Pro machine, follow these prompts:

Hamburger Icon on the top left of the screen > Support > MID

2 CHANGE ACCOUNT DETAILS

(please select all that apply)

For the Merchant ID(s) identified in Section 1:

Step 1 – Choose which account to change (choose all that apply):

Change the Fee Account

Your Fee Account is the bank account Tyro debits for all Tyro fees, charges and other amounts due to Tyro under the terms and conditions that apply to your Tyro Services ("Terms")

Change the Settlement Account (only available where you do not have a Tyro Bank Account)

This is the bank account where Tyro credits settlement proceeds and debits any refunds or chargebacks. It must be in the same legal name as the product(s) you hold with Tyro.

Where you are changing the details of a Settlement Account that is also your Linked Account, the account you provide will also become your Linked Account. The Linked Account will be debited for any fees, charges and other amounts due to Tyro under the Terms only if they cannot be debited from the Fee Account or, if applicable, your Tyro Bank Account.

Change both Fee and Settlement Account

By selecting this option, you confirm that you wish to update both the account used for Tyro fee debits and the account designated for settlement deposits following terminal settlement.

! You are unable to change your Settlement Account if you are settling to a Tyro Bank Account.

Change the Linked Account (only available where you have a Tyro Bank Account).

This is your bank account with another Australian bank (other than Tyro). It must be in the same legal name as the product(s) you hold with Tyro. The Linked Account will be debited for any fees, charges and other amounts due to Tyro under the Terms only if they cannot be debited from the Fee Account or, if applicable, your Tyro Bank Account.

Step 2 – Choose when you want this change to take effect:

As soon as possible (As soon as possible (it can take two business days for changes to take effect after Tyro processes this form. If you have a suspended account at the time of the bank account update being processed, it will take effect immediately)

Make this change from the following date

DD

MM

YYYY

3

DIRECT DEBIT REQUEST

By signing this Direct Debit Request (DDR) you request and authorise Tyro Payments Limited ABN 49 103 575 042 (User ID 166111) (the Debit User) to debit/credit the account below with fees, charges, and any other amounts due to Tyro under the terms and conditions that apply to your Tyro Services (“Terms”) through BECS in accordance with this Authority and the Direct Debit Request Service Agreement contained in the Terms.

- Note:
- If the Fee Account is not held by you (i.e. in a different name to your product(s) with Tyro), by signing below, the account holders acknowledge they will be liable to pay to Tyro all amounts payable by you under the Terms. They also agree that the DDR Service Agreement contained in the Terms will apply to them as if they were you.
 - The DDR Service Agreement does not apply to the deposit of settlement proceeds into the Linked Account.
 - Please check to ensure the account details you enter are correct, as payments mistakenly made to a wrong account may not be possible to recover.

! If this account has two or more signatories, two must sign.

Financial Institution Name

Bank Account Name (This must match your legal entity name)

BSB Number

Account Number

Account Holder 1 (Full Name)

Account Holder 2 (Full Name)

Signature

SIGN HERE

Date Signed

DD

MM

YYYY

Signature

SIGN HERE

Date Signed

DD

MM

YYYY

4

AUTHORISATION

- I/We agree that all information in this form is correct and true.
- I/We authorise Tyro to take action specified in Section 2 and 3 of this form.
- If this account has 2 or more signatories, 2 authorised signatories must sign this section.

Authorised Signatory 1:

Full Name

Signature

SIGN HERE

Date signed

DD

MM

YYYY

Authorised Signatory 2:

Full Name

Signature

SIGN HERE

Date signed

DD

MM

YYYY