

MOTO ACTIVATION REQUEST FORM

MARF.14.10.2025



- ! Use this form to request the activation of Mail Order Telephone Order (MOTO) for your EFTPOS facility. Approval of this request is subject to Tyro's assessment.

This form should be electronically completed and signed by any listed director/s on the Tyro account. Please email the signed form from a listed Director's email with all other listed director's copied in. The form should be returned to **cs@tyro.com**. Note, this form is valid for 3 months from the date of signing.

1 CURRENT ENTITY DETAILS

Legal Entity Name

(Please ensure this matches the entity name per the ABR website)

ABN

(Please ensure this is 11 digits)

Merchant ID(s)

To find your Merchant ID on your Tyro Pro machine, follow these prompts:

Hamburger Icon on the top left of the screen > Support > MID

To find your Merchant ID on your Mobile/CounterTop machine, follow these prompts:

Menu > Merchant Information > Merchant Name, MID & TID

2 MAIL ORDER TELEPHONE ORDER REQUEST

MOTO transactions allow merchants to take card-not-present transactions over the phone or from mail orders.

MOTO transactions are riskier than other transactions and are more likely to result in a chargeback or fraud. In the event of a chargeback, it is the merchant's responsibility to prove the actual cardholder authorised the transaction.

- ! The risk of MOTO transactions resides with the merchant, not the bank/acquirer or the cardholder. For further information about MOTO transactions refer to tyro.com/terms-and-conditions and Tyro's Chargebacks and Disputes Guide at www.tyro.com/blog/chargebacks-disputes-guide

If MOTO payments is over 50%, please provide further information as to what payments your business takes via this method.

<10% 10% 20% 30% 40% 50% +

3 AUTHORISATION

By signing this Form:

1. I/We authorise each source (including a credit reporting body, bank or financial institution) to give Tyro any information about the applicant which Tyro requires for this form and I/we release Tyro and each source from liability for, and indemnify Tyro and each source against, all claims and losses arising out of disclosures made in the course of such inquiries.
2. I/We consent to the collection, use and disclosure of personal information and credit information by Tyro in accordance with the Privacy Statement & Consent (available at tyro.com/privacy-statement) and Tyro's Privacy Policy (available at tyro.com/privacy-policy).
3. If your Administration Authority is 'any two to sign', two Authorised Signatories must sign.

Authorised Signatory 1:

Full Name

Signature

SIGN HERE

Date signed

DD MM YYYY

Authorised Signatory 2:

Full Name

Signature

SIGN HERE

Date signed

DD MM YYYY

- ! This application is subject to approval by Tyro.